

Go-live for Denver is approaching. To prepare, Denver is participating in several learning activities set up by the WMS OCM Team, which includes contests, floor demonstrations, and the WMS Change Journey Board.

Contests. For some months, Denver Storekeepers partook in a series of contests. Each contest focused on a different change within the warehouses that the Storekeepers will see in the new system. Material such as a puzzle was provided for the Storekeepers to solve, which they could complete as a group. At the end of the contest, all successful entries were placed in a bag and three winners were randomly picked for a prize. The contest continued for five months until all major changes were shared with the Storekeepers.

Floor Demonstrations. The WMS OCM Team began floor demonstrations to show Storekeepers how to complete processes such as Receiving, Picking, Packing, and Shipping using the web terminal and the RF Scanner. These demonstrations will continue until June 1, 2010.

[Picture]

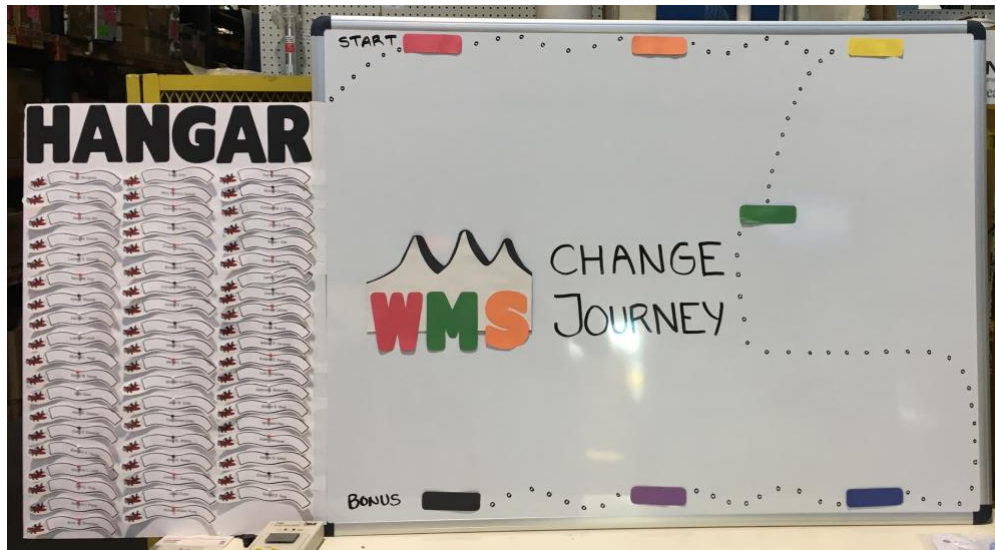
Jane Doe demonstrates Presort using a scanner for the Denver warehouse.

WMS Change Journey. The WMS Change Journey consists of several activities that aids in the Storekeepers learning of WMS. The first activity is the completion of the WMS Overview course, which is required before Storekeepers can participate in the end-user training. The Overview course covers common WMS topics including system benefits, new processes, and the introduction of new tools. This training is completed in one of Denver's two new "Learning Hubs." The Learning Hub, which is set up in the hangar and terminal area, are spaces that provide a private environment for Storekeepers to complete their training at their own pace.

[Picture]

A Storekeeper sits in on their Overview Training at one of Denver's WMS Learning Hubs.

To progress on the WMS Change Journey, the Storekeepers must complete a weekly activity to move to the next destination on the Change Journey.



The Change Journey board at the station.

End-user Training. During the month of July, Denver will begin their end-user training where they will be introduced to Receiving, Picking, Packing, Shipping, HAZMAT Pack & Ship, Delivery, Movement, Parts Control, Inventory Control, Kitting, and Inspection.

Stay tune to the next newsletter to see how the OCM Team is progressing.